

UNIVERSITY OF NOVI SAD TECHNICAL FACULTY "MIHAJLO PUPIN" ZRENJANIN

 \bigcirc



15

E

DEVELOPMENT

5

F

EDUCATION

۲J

AND





ZRENJANIN, November 2024



UNIVERSITY OF NOVI SAD TECHNICAL FACULTY "MIHAJLO PUPIN" ZRENJANIN REPUBLIC OF SERBIA



XV INTERNATIONAL CONFERENCE OF INFORMATION TECHNOLOGY AND DEVELOPMENT OF EDUCATION ITRO 2024

PROCEEDINGS OF PAPERS



XV MEĐUNARODNA KONFERENCIJA INFORMACIONE TEHNOLOGIJE I RAZVOJ OBRAZOVANJA ITRO 2024 ZBORNIK RADOVA

ZRENJANIN, NOVEMBER 2024

Publisher and Organizer of the Conference: University of Novi Sad, Technical faculty "Mihajlo Pupin", Zrenjanin, Republic of Serbia

For publisher: Milan Nikolić, Ph. D, Professor, Dean of the Technical faculty "Mihajlo Pupin", Zrenjanin, Republic of Serbia

Editor in Chief - President of OC ITRO 2024: Jelena Stojanov, Ph. D, Associate Professor

Editors of Proceedings: Marjana Pardanjac, Ph. D, Associate Professor Jelena Stojanov, Ph. D, Associate Professor

Technical support: Maja Gaborov MSc, Assistant Nemanja Tasić MSc, Assistant Dragica Radovanović MSc, Assistant Katarina Vignjević MSc, Assistant

Circulation: 50

ISBN: 978-86-7672-383-6

CIP - Каталогизација у публикацији Библиотека Матице српске, Нови Сад

37.01:004(082) 37.02(082)

INTERNATIONAL Conference on Information Technology and Development of Education ITRO (15; 2024; Zrenjanin)

Proceedings of papers [Elektronski izvor] / XV International Conference on Information Technology and Development of Education ITRO 2024 = Zbornik radova / XV međunarodna konferencija Informacione tehnologije i razvoj obrazovanja ITRO 2024, Zrenjanin, November 2024 ; [editors of proceedings Marjana Pardanjac, Jelena Stojanov]. - Zrenjanin : Technical Faculty "Mihajlo Pupin", 2024. - 1 elektronski optički disk (CD-ROM) ; 12 cm

Nasl. sa naslovnog ekrana. - Bibliografija uz svaki rad.

ISBN 978-86-7672-383-6

а) Информациона технологија - Образовање - Зборници б) Образовна технологија - Зборници

COBISS.SR-ID 159481865

PARTNERS INTERNATIONAL CONFERENCE

South-West University "Neofit Rilski" Faculty of Education, Blagoevgrad, Republic of Bulgaria



SOUTH WEST UNIVERSITY "NEOFIT RILSKI"

Technical University of Košice Faculty of Electrical Engineering and Informatics Slovak Republic



University Goce Delcev Stip Republic of Macedonia



THE SCIENCE COMMITTEE:

Milan Nikolić, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Sashko Plachkov, South-West Un. "Neofit Rilski"/Dep. of Education, Blagoevgrad, R. of Bulgaria Nina Bijedić, Applied mathematics, Faculty of Informatics Bosnia and Herzegovina Mirjana Kocaleva, Faculty of Informatics, University "Goce Delčev", Štip, North Macedonia Gordana Jotanović, Univ. u Ist. Sarajevu, Saobraćajni fakultet, Doboj, Bosnia and Herzegovina Dušan Starčević, Faculty of Organizational Sciences, Belgrade, Serbia Mirjana Segedinac, Faculty of Science, University of Novi Sad, Serbia Dragica Radosav, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Ivana Berković, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Dragana Glušac, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Marjana Pardanjac, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Vladimir Brtka, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Željko Stojanov, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Dalibor Dobrilović, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Zoltan Kazi, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Ljubica Kazi, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Đurđa Grijak, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Snežana Jokić, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Vesna Makitan, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Jelena Stojanov, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Đorđe Vučković, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Snežana Babić Kekez, Faculty of Sciences, University of Novi Sad, Serbia Marina Čičin Šain, University of Rijeka, Croatia Marta Takacs, Obuda University, John von Neumann Faculty of Informatics, Budapest, Hungary Gordana Štasni, Faculty of Philosophy, University of Novi Sad, Serbia Anja Žnidaršič, Faculty of Organizational Sciences, Kranj, University of Maribor, Slovenia Janja Jerebic, Faculty of Organizational Sciences, Kranj, University of Maribor, Slovenia Tatjana Grbić, Faculty of Technical Sciences, University of Novi Sad, Serbia Slavica Medić, Faculty of Technical Sciences, University of Novi Sad, Serbia Bojana Perić Prkosovački, University of Novi Sad, Serbia

THE ORGANIZING COMMITTEE:

Jelena Stojanov, Ph.D, Associate Professor, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia - Chairman of the Conference ITRO 2024

Dragica Radosav, Ph.D, Professor, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Dragana Glušac, Ph.D, Professor, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Vesna Makitan, Ph.D, Associate Professor, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Marjana Pardanjac, Ph.D, Associate Professor, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Snežana Jokić, Ph.D, Assistant Professor, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Nemanja Tasić, M.Sc, Assistant, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Maja Gaborov, M.Sc, Assistant, Technical Faculty "M. Pupin" Zrenjanin, UNS, Serbia Dragica Radovanović, M.Sc., Assistant, Technical Faculty "Mihajlo Pupin" Zrenjanin, UNS, Serbia

LIST OF REVIEWERS:

Biljana Radulović, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Bojana Perić Prkosovački, Faculty of Medicine, University of Novi Sad, Serbia Caba Sabo, Technical University of Košice "Faculty of Electrical Engineering and Informatics", Slovak Republic Dalibor Dobrilović, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Darko Radovančević, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Dragan Coćkalo, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Dragana Glušac, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Dragica Radosav, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Đorđe Vučković, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Đurđa Grijak, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Edit Terek Stojanović, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Elena Karamazova Gelova, "Goce Delčev" University, Stip, North Macedonia Eleonora Brtka, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Goran Jausevac, University of East Sarajevo, Bosnia and Herzegovina Gordana Jotanović, University of East Sarajevo, Bosnia and Herzegovina Ivan Palinkaš, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Ivana Berković, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Jelena Stojanov, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Ljubica Kazi, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Marjana Pardanjac, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Mihalj Bakator, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia

Mila Kavalić, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Mirjana Kocaleva, "Goce Delčev" Stip, University, North Macedonia Nadežda Ljubojev, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Ninoslav Kačarić, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Snežana Jokić, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Tanja Sekulić, Technical College of Applied Sciences in Zrenjanin Vesna Makitan, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Višnja Ognjenović, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia Zoltan Kazi, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia

Željko Stojanov, Technical Faculty "Mihajlo Pupin" Zrenjanin, University of Novi Sad, Serbia

All rights reserved. No part of this Proceeding may be reproduced in any form without written permission from the publisher.

The editor and the publisher are not responsible either for the statements made or for the opinion expressed in this publication.

The author warrants that the article is original, written by stated author/s, has not been published before, contains no unlawful statements, does not infringe the rights of others, is subject to copyright that is vested exclusively in the author and free of any third-party rights, and that any necessary written permissions to quote from other sources have been obtained by the author/s.

Authors retain the following rights:

- copyright, and other proprietary rights relating to the article, such as patent rights,
- the right to use the substance of the article in future works, including lectures and books,
- the right to reproduce the article for own purposes, provided the copies are not offered for sale,
- the right to self-archive the article.

The Proceedings have been published in a digital format on the Faculty web site.

INTRODUCTION

This Proceedings present the articles delivered at the international conference Information Technology and Education Development (ITRO 2024), held for the jubilee fifteenth time on November 29, 2024. This international event was conducted in a hybrid format, combining in-person and online participation. The conference continues its tradition of bridging science, professional practice, and educational experiences, with this year's focus on the conditions and perspectives of teachers' digital competencies.

The thematic fields of the conference reflect contemporary trends in education, addressing topics such as: the digitalization of education, education in crisis situations, educational challenges, theoretical and methodological issues in contemporary pedagogy, digital didactics and media, modern communication strategies in teaching, curriculum development for contemporary education, advancements in e-learning, education management practices, methodological approaches in teaching natural and technical sciences, and the integration of information and communication technologies in education.

The conference featured three plenary lectures that explored various aspects of the main topic, with the corresponding articles included at the beginning of this volume.

In total, this edition comprises 57 peer-reviewed articles, evaluated through a double-blind review process. These contributions represent the latest research and advancements in the field.

The conference received financial support from the Provincial Secretariat for Higher Education and Scientific Research, Novi Sad. Hosting and technical support were generously provided by the Technical Faculty "Mihajlo Pupin." We extend our sincere gratitude for this invaluable assistance.

The Organizing Committee expresses its heartfelt thanks to the authors, reviewers, and participants for their contributions, which ensure the success and continued tradition of this event.

We look forward to welcoming you to the next ITRO Conference!

On behalf of the ITRO Organizing Committee Jelena Stojanov

CONTENTS

PLENARY PAPERS

Pavlova Tosheva E.

FORMATION OF TECHNOLOGICAL COMPETENCE IN STUDENTS......2

Sekulić T.

DIGITAL	COMPETENCIES:	WHAT	HAVE	WE	DONE	AND	WHERE	ARE	WE
GOING?							•••••		9

Marić Jurišin S.

CRITICAL DISTANCE -	A TEACHING	COMPETENCE	THAT IS	(NOT)	SLIPPING
AWAY IN THE DIGITAL	AGE				16

SCIENTIFIC PAPERS

Gelova E. K., Dragan G., Velinov A. and Kocaleva M. V.
ANALYSIS OF THE KNOWLEDGE OF PRIMARY EDUCATION STUDENTS
FOR FOLLOWING SUBJECTS IN HIGHER EDUCATION RELATED TO
INFORMATICS
Kostovski I., Čokanica D., Dragović R., Milošev V. and Radovanović Li.
MAINTENANCE MANAGEMENT SYSTEM AND ORGANIZATIONAL BEHAVIOR IN
EDUCATIONAL INSTITUTIONS
Smilianić A. and Krneta D.
USING DATA WARFHOUSE FOR FORECASTING STUDENT SUCCESS 37
Gluvakov V and Vučković Đ
ANALYSIS OF THE IMPACT OF ORGANIZATIONAL LEARNING ON
ORGANIZATIONAL CONFLICTS IN DOMESTIC COMPANIES 43
OROTANIZATIONAL CONTRICTS IN DOWLSTIC COMPANIES
Vitanova M K Stoikovik N Bande C M Arnautova K and Zlatanovska B
PVTHON CHATROT: VIRTUAL ASSISTANT IN EDUCATIONAL PROCESS 50
T THON CHATBOT. VICTORE ADDISTRICT IN EDUCATIONAL TROCEDS
Kovač D. Tarak Stajanović F. Caborov M. and Ćoćkalo-Hroniac M.
ENCOUDACING CDEATIVITY IN STUDENT EDUCATION 57
ENCOURACING CREATIVITT IN STUDENT EDUCATION
Danđalović M Lović D and Stanojović Li
Nanuelovic IVI., Jevic K. and Standjevic LJ.
OF DOMINANT DOLES IN CLASS
OF DOMINANT KOLES IN CLASS

Lazarova K.L., Stojkovik N., Stojanova A.I. and Bande M.C. METAHEURISTICS METHODS FOR SOLVING CAPACITY VEHICLE ROUTING PROBLEM: AN OVERVIEW
Bakator M., Ćoćkalo D., Stanisavljev S., Terek Stojanović E. and Gluvakov V. PERSONALIZED LEARNING ENVIRONMENTS TAILORING EDUCATION THROUGH TECHNOLOGY
Mirković S., Kavalić M. and Daruši E. SOFT SKILLS IN SECONDARY EDUCATION: A BASIS FOR COMPETITIVENESS IN THE JOB MARKET
Miladinović M., Miladinović Ž. and Omoran O. PHYSICAL VIOLENCE IN PRIMARY SCHOOLS92
Bogdanović M. EXPERIENCES IN THE CREATION AND USE OF ELECTRONIC TEACHING MATERIALS
Saliu B. and Ramadani K. USING AI FOR ACADEMIC BENEFITS. CASE STUDY WITH STUDENTS OF SEEU IN TETOVO
Miladinović Ž., Miladinović M., Radosav D. and Stanković D. SELF-EVALUATION OF PRIMARY SCHOOLS IN THE APPLICATION OF INFORMATION AND COMMUNICATION TECHNOLOGY
Ugrinov S. and Stanisavljev S. INTEGRATING SUPPLY CHAIN EDUCATION INTO STEM PROGRAMS116
Velinov A., Karamazova Gelova E., Nikolova A. and Zdravev Z. E-LEARNING PLATFORMS FOR STUDYING CLOUD TECHNOLOGIES122
Gašić I., Beljin M., Stojanov Ž., Odry P., Vizvari Z. and Tadic V. IMPLEMENTATION OF ARTIFICIAL INTELLIGENCE IN TEACHING AND LEARNING
Tomić O. and Blagojević M. ARCHITECTURE AND DEVELOPMENT METHODOLOGIES SYSTEMS: A MACHINE LEARNING-BASED APPROACH
Lončarević I., Juhasz L., Grbić T., Medić S. and Buhmiler S. VECTOR APPLICATIONS IN MECHANICS: A WAY TO BRING MATHEMATICS AND PHYSICS TOGETHER

Duraković N., Kiss M., Grbić T., Ivetić J. and Žnidaršić A. ANALYSIS OF STUDENTS' ACADEMIC ACHIEVEMENT IN THE FIELD OF PROBABILITY
Buhmiler S., Medić S., Duraković N., Bajkin J. and Lončarević I. NUMERICAL METHODS FOR FINDING THE ROOT OF A POLYNOMIAL157
Jerebic J., Bokal G. and Bokal D. MENTORSHIP LESSONS LEARNED FROM LOWER SECONDARY SCHOOL REINFORCEMENT LEARNING PROJECT
Praskić A., Srdić V. and Jokić S. THE INFLUENCE OF MODERN FORMS OF LEARNING ON LEARNING MOTIVATION
Milić T. and Vecštejn I. TEACHERS' METHODS AND STRATEGIES FOR DEVELOPING STUDENTS' COMPUTING COMPETENCIES
Semančík M., Szabó C., Puci Š. and Porvazník Š. GENERIC FRAMEWORK FOR ONLINE MULTIPLAYER TURN-BASED GAMES IMPLEMENTATION USING RUST PROGRAMMING LANGUAGE
Vecštejn I., Stojanov Ž. and Gaborov M. LITERATURE REVIEW – ONTOLOGY MODELS FOR KNOWLEDGE MANAGEMENT IN SOFTWARE ENGINEERING189
Manigoda G., Zubac B. and Sekulić T. ENHANCING MATHEMATICS EDUCATION THROUGH PROJECT-BASED LEARNING AND MODERN TECHNOLOGIES: A PRACTICAL APPROACH
Jovevski D., Atanasova A., Pachemska T.A. and Peshevska Mitanovska A. ENHANCING MATHEMATICS EDUCATION THROUGH DIGITAL TECHNOLOGIES AND INNOVATIVE APPROACH
Tihi N. and Pejić M. USE OF MOBILE PHONES FOR MATHEMATICS LEARNING IN PRIMARY SCHOOL
Milić T. and Tasić N. EDUCATION IN SPECIALIZED IT DEPARTMENTS IN THE REPUBLIC OF SERBIA - COMPARISON WITH INTERNATIONAL PRACTICES
Đukić Popović S., Dimić V., Popović S., Todić M. and Popović I.

SCHOOL WITHOUT MOBILE PHONES - IMPACT ON SOCIALIZATION224

Amižić V.

Osmani R.

Mirković S., Kavalić M. and Daruši E.

THE ROLE OF ORGANIZATIONAL LEARNING IN HIGHER EDUCATION251

Jerković N., Šarenac U. and Berković I.

Kazi Lj., Lojović T., Cvijanović Ž., Kazi M., Ognjenović V., Amižić V., Radosav D., Berković I., Kazi Z. and Glušac D.

Hajrullai H. and Kreci V.

Pekez M.

THE DIGITALISATION OF EDUCATION:	CURRENT TRENDS, CHALLENGES AND
FUTURE PREDICTIONS	

Jerković N. and Jovanović A.

THE IMPACT OF THE MENTOR IN THE PROCESS OF	WRITING A FINAL THESIS:
EXPERIENCES OF STUDENTS	

Felbab S., Radulović B. and Dobrilović D.

Kotevski B., Koceska N. and Koceski S.

Baftijari B. and Koceski S.

REVIEW ON SOFTWARE APPLICATIONS FOR CHILDREN WITH DYSLEXIA.....318

Vignjević K., Blažić M., Dobardžić D., Glušac D., Brtka E. and Jovanov N.

BLENDED	LEARNING:	CHALLENGES	AND	OPPORTUNITIES	FOR	HIGHER
EDUCATIO	N					

Hristovska V. and Koceska N.

USING ICT IN THE EDUCATION OF CHILDE	REN WITH SPECIAL NEEDS: A SCOPING
REVIEW	

Kazi Lj., Lojović T., Cvijanović Ž. and Chotaliya N.

SOFTWARE	EVOLUTIO	N MC	NITORING	FRAM	MEWORK	IN 7	THE C	CONTEXT	OF
SOFTWARE	PROJECTS	AND	MAINTENA	ANCE	STANDA	RDS:	CASE	E STUDY	OF
PRESCHOOL	INSTITUTI	ON WI	EB PORTAL						343

Dobardžić D., Vignjević K., Radulović B. and Ognjenović V.

INTEGRATING	OLAP	FOR	ASSESSING	AND	ENHANCING	TEACHER	DIGITAL
COMPETENCIE	S IN M	ODER	N EDUCATIO	DN	••••••		349

Glušac Da.

DIGITALIZATION AND LEGAL I	EDUCATION
----------------------------	-----------

Maćešić I., Pardanjac M., Jokić S., Ljubojev N. and Karuović A.

THE	IMPORTANCE	AND	ROLE OF	ELEMENTARY	SCHOOLS	WEBSITE	IN THE
REA	LIZATION OF I	DISTAN	NCE LEAR	NING			360

Lemboye M. A. and Cherkashin E.A.

THE ROLE OF ARTIFICIAL INTELLIGENCE IN AGRICULTURAL SUPPLY C	HAINS
IN DEVELOPING COUNTRIES	374

Nyikes Z., Tóth L. and Kovács T. A.





Metaheuristics Methods for Solving Capacity Vehicle Routing Problem: An Overview

Lazarova K.L.*1, Stojkovik N.*2, Stojanova A.I.*3 and Bande M.C.*4

* Faculty of Computer Science, Goce Delcev University, Stip, North Macedonia

¹limonka.lazarova@ugd.edu.mk ²natasa.stojkovik@ugd.edu.mk ³aleksandra.stojanova@ugd.edu.mk ⁴cveta.martinovsika@ugd.edu.mk

Abstract. The Vehicle Routing Problem (VRP) plays a vital role in logistics, supply chain management, and transportation planning. By providing effective solutions, VRP can significantly reduce costs, lower fuel consumption, and improve customer satisfaction. This makes VRP a critical focus for companies engaged in delivery services, public transit, and distribution networks. Given the NP-hard complexity of the problem, using exact algorithms for large instances is often impractical. As a result, this paper explains a variety of approaches, such as Genetic Algorithms, Tabu Search, Ant System, and Hybrid Metaheuristics. This overview serves as a resource for researchers and practitioners interested in applying metaheuristics to CVRP.

Keywords and phrases: Vehicle routing problem, Optimization, NP-hard complexity, heuristic and metaheuristic algorithm,

1 INTRODUCTION

Optimization is a crucial field of study in both theoretical and applied mathematics, computer science, and engineering, focused on identifying the best possible solutions to problems within a defined set of constraints. The essence of optimization lies in determining the optimal outcome for a given objective function, which could involve maximizing benefits, minimizing costs, or achieving other specific goals. This concept is fundamental across numerous disciplines, including logistics, finance, operations research, and engineering, underscoring its broad importance and wide-ranging applications.

Optimization problems are typically classified based on their structure and characteristics. The primary aim is to either maximize or minimize a function that represents the problem's objective, while adhering to constraints that limit the feasible solutions. These constraints might include resource limitations, physical laws, or other relevant restrictions.

Types of Optimization Problems:

Linear Optimization (Linear Programming): These problems feature linear objective functions and constraints. They are commonly solved using well-established techniques such as the Simplex method or Interior-Point methods (Dantzig, 1963; Wright, 1997).

Nonlinear Optimization: These problems involve nonlinear objective functions or constraints, requiring more advanced methods such as gradient-based techniques, Lagrangian multipliers, or heuristic approaches (Nocedal & Wright, 2006).

Integer Optimization (Integer Programming): In these problems, decision variables must assume integer values. This category includes scheduling and allocation problems, which are often tackled using branch-and-bound techniques or cutting-plane methods (Gomory, 1963; Nemhauser & Wolsey, 1988).

Combinatorial Optimization: This category focuses on finding the optimal solution from a finite set of discrete possibilities. Examples include the Traveling Salesman Problem (TSP) and knapsack problems, which frequently require specialized algorithms or heuristic methods (Korte & Vygen, 2008; Papadimitriou & Steiglitz, 1998).

Optimization problems often exhibit NP-complete or NP-hard complexity, where the number of possible solutions can be immense. The size of the search space represents all possible combinations of states of a solution. NP stands for "non-deterministic polynomial," meaning there is no deterministic algorithm that can find the best solution in polynomial time, but if a solution exists, it can be verified in polynomial time. A good example of this is Sudoku. NP-complete problems lie at the boundary between NP and NP-hard problems. What makes NP-complete problems significant is the "Cook-Levin" theorem, which states that any problem in NP can be transformed into a 3-SAT problem (which is NP-complete) using a deterministic approach in polynomial time. This implies that if a polynomial-time deterministic solution is found for one NP-complete problem, it could be used to solve all problems in this class. This leads to the famous question of whether "P = NP," one of the Millennium Prize Problems. On the other hand, NP-hard problems are those for which there is no known polynomial-time algorithm to find the best solution, nor is there a polynomial-time algorithm to verify whether a given solution is optimal. A classic example is chess: it is not possible to find the best move in reasonable time, and even if a move is proposed, proving it is the best one can take a considerable amount of time.

This paper analyzes the Vehicle Routing Problem (VRP) and several strategies for solving it. Since this problem is classified as NP-hard, obtaining exact solutions for large instances is nearly unfeasible. Therefore, heuristic and metaheuristic techniques are often employed. The paper will focus on the most common and fundamental variant of the problem, the Capacitated Vehicle Routing Problem (CVRP).

This paper presents a review of metaheuristic methods used to address the Capacitated Vehicle Routing Problem (CVRP). It organizes and describes several key approaches, including Genetic Algorithms, Tabu Search, Ant Colony Optimization, and Hybrid Metaheuristics. By offering this structured overview, the paper provides a valuable foundation for researchers and practitioners looking to implement metaheuristic techniques for CVRP.

2 THE VEHICLE ROUTING PROBLEM (VRP)

The Vehicle Routing Problem (VRP) is a combinatorial optimization and integer programming problem that aims to determine the most efficient set of routes for a fleet of vehicles to deliver goods to a specified group of customers. It is essentially an extension of the Traveling Salesman Problem (TSP). The concept was first introduced by George Dantzig and John Ramser in 1959 (Dantzig & Ramser, 1959), who also developed the first algorithmic approach to solving VRP, applying it in the context of gasoline deliveries.

The Capacitated Vehicle Routing Problem (CVRP) is a variation of the Vehicle Routing Problem (VRP) in which a fleet of vehicles, each with a fixed capacity, must serve a set of customers. The objective is to minimize the overall travel distance or cost while ensuring that no vehicle exceeds its capacity and that the demands of all customers are met.

For solving of this problem exist more group of methods:

• Exact Methods:

- 1. Branch and Bound: Explores all potential solutions systematically.
- 2. Branch and Cut: Combines branch-and-bound with cutting planes to reduce the search space.
- 3. Dynamic Programming: Breaks down the problem into smaller subproblems, solving them recursively.

• Heuristic Methods:

- 1. Clarke-Wright Savings Algorithm: A greedy method based on calculating cost savings for merging routes.
- 2. Nearest Neighbor: A straightforward greedy approach that always visits the closest unvisited customer.

• Metaheuristics:

- 1. Genetic Algorithms: Employs crossover and mutation techniques to search through potential solutions.
- 2. Tabu Search: Avoids local optima by using a tabu list to keep track of previously visited solutions.
- 3. Ant System: Simulates the way ants find optimal paths, applying this logic to routing solutions.

Definition of the problem (VRP): We begin with an overview of the key concepts related to the Vehicle Routing Problem (VRP). A client is an entity with a specific demand that requires service from a vehicle,

which can travel between clients and the depot—the location where the clients' demands are initially stored. The fleet refers to the total number of vehicles available. The movement of a vehicle between the depot and the clients incurs a certain cost. A route is a sequence of clients visited by a specific vehicle, starting and ending at the depot. The objective of the VRP is to serve all clients while minimizing the total cost of the routes for all vehicles. A visual example is provided in Figure 1 (note that, for simplicity, the graph in this figure is not complete).



Figure 1. Vizuelization of VRP

The primary structure of the Vehicle Routing Problem (VRP) is a complete graph G(V, E) where the V is a set of vertices and E set of edges. (Ibrahim, Abdulaziz, Ishaya, & Sowole, 2019)

An example of a vehicle routing problem involving multiple vehicles is the Multiple Traveling Salesmen Problem (MTSP), a variant of the Traveling Salesman Problem (TSP) where multiple salesmen are traveling around. We extend the previous detailed list with the following definitions to work towards the definition of VRP:

- m where $m \ge 1$, is defined as the number of vehicles or the size of the fleet.
- $R_i = (v_0^i, v_1^i, ..., v_{k_i}^i, v_{k_{i+1}}^i)$ is a vector that represents the route of vehicle *i* (with $v_0^i = v_{k_{i+1}}^i = v_0, v_j^i \neq v_l^i, 0 \le j < l \le k_i$) which begins and finishes at the depot. The length of the route R_i is a k_i ,
- $S = \{R_1, R_2, ..., R_m\}$ it is the set of routes that represents the VRP solution instance.
- $C(R_i) = \sum_{i=0}^{k_i} C(v_j^i \neq v_{j+1}^i)$ -it is the route cost R_i .
- $C(S) = \sum_{i=1}^{m} C(R_i)$ is a total cost of solution *S* that meets the following conditions: $R_i \cap R_j = \{v_0\}, \forall R_i, R_j (1 \le i, j \le m, i \ne j), \bigcup_{i=1}^{m} R_i = V$, to ensure that each customer is served exactly once, the route vectors are treated as a set. The objective of the Vehicle Routing Problem (VRP) is to minimize the cost C(S) on the graph G(V, E).

The problem isn't solely about visiting the customers; it also involves addressing their specific demands. In the definitions below, we will outline these additional requirements.

- Demand: $d = (d_0, d_1, ..., d_{n+1})$ with $d_i > 0$ for each customer and *n* representing the total number of customers, the demand of the depot is indicated by d_0 , which is always set to $d_0 = d_{n+1} = 0$.
- Service time: denoted as δ, is a function that represents the time required to unload all goods at customer v_i for {i = 1,2,...,n}. Typically, δ is influenced by the size of the customer's demand. Therefore, we will use the notation δ_i = δ(v_i) consistently moving forward.
- The cost of the route R_i is now defined by

$$C(R_i) = \sum_{i=0}^{k_i} C(v_i^i, v_{i+1}^i) + \sum_{i=1}^{k_i} \delta(v_i^i).$$
(1)

3 METAHEURISTIC METHODS

In this section, we outline the key metaheuristics that have been effectively utilized to address the vehicle routing problem and provide a brief overview of the metaheuristics employed. Some other reviews are given in (Rezk, Olabi, Wilberforce, & Sayed, 2024) (Montoya-Torres, Franco, Isaza, & Jiménez, 2015)

3.1 Genetic Algorithms

Genetic Algorithms are arguably the most recognized type of metaheuristic algorithms, currently garnering significant attention worldwide. These algorithms are computer-based procedures that apply the principles of natural selection and genetics to develop solutions for a wide range of problems. The foundational concepts

were introduced by Holland (1975, 1992), while the effectiveness of Genetic Algorithms in addressing complex issues was demonstrated by De Jong (1975) and Goldberg (1989).

Genetic Algorithms (GAs) work by evolving a population of individuals, represented as chromosomes, through the creation of new generations of offspring in an iterative process until specific convergence criteria are met. These criteria may include a maximum number of generations, convergence of the population toward a set of similar individuals, or the attainment of an optimal solution. Ultimately, the best chromosome produced is decoded to yield the corresponding solution. GAs operates with a population of potential solutions rather than focusing on a single solution, allowing for the simultaneous exploration of multiple paths toward finding an optimal result. Each individual in the population represents a candidate solution to the problem at hand. In Holland's original framework for GAs, these solutions were typically encoded as strings of bits, with the specific interpretation of the bit strings varying depending on the problem being addressed.

The process of creating a new generation of individuals involves three key steps:

Selection Phase: This step entails randomly selecting two parent individuals from the population for the purpose of mating. The likelihood of choosing a particular member is typically proportional to its fitness, which helps prioritize higher-quality genetic traits while still promoting genetic diversity. In this context, fitness is a measure of value, utility, or desirability that should be maximized during the exploration of the solution space.

Recombination Process: In this phase, the genetic information from the selected parents is combined to produce offspring that will constitute the next generation.

Mutation: This step involves randomly altering some genes in an individual to further investigate the solution space and maintain genetic diversity. Mutations generally occur at a low probability, helping to introduce new variations into the population.

To solve the Vehicle Routing Problem (VRP) using Genetic Algorithms (GAs), each solution is typically represented by a single chromosome, which is a sequence of integers. Each integer either corresponds to a customer or a vehicle. The vehicle identifiers act as separators within the chromosome, marking the boundaries between different routes, while the sequence of customer identifiers defines the order of deliveries that a vehicle needs to complete along its route.

In the Figure 2, a possible solution for VRP with 10 customers and 4 vehicles is shown.

$$\underbrace{4-5-2}_{\operatorname{route} 1} - 11 - \underbrace{10-3-1}_{\operatorname{route} 2} - 13 - \underbrace{7-8-9}_{\operatorname{route} 3} - 12 - \underbrace{6}_{\operatorname{route} 4}$$

Figure 2. Sequence of routes

The expression in Figure 1, describes a sequence of routes, where each route is encapsulated within braces and labeled: Route $1:4 \rightarrow 5 \rightarrow 2$; Route $2:10 \rightarrow 3 \rightarrow 1$; Route $3:7 \rightarrow 8 \rightarrow 9$; Route 4:6

The overall path connects these routes through nodes 11, 13, and 12. The flow can be interpreted as starting from route 1, moving through node 11, then following route 2, passing through node 13, continuing through route 3, passing node 12, and finally ending at route 4.

A common fitness function employed for solving the Vehicle Routing Problem (VRP) with Genetic Algorithms (GA) is expressed as:

$$f_{eval}(x) = f_{max} - f(x), \text{ where:}$$

$$f(x) = totaldistance(x) + \lambda \cdot overcapacity(x) + \mu \cdot overtime(x),$$

The overcapacity and overtime functions measure how much the capacity and time exceed the allowed limits. If none of the constraints are violated, the function f returns the total distance traveled. Otherwise, both the excess capacity and time are penalized by the weights λ and μ . The best solutions will have values close to f_{max} , while solutions that violate any restrictions will have their fitness values reduced by the penalties.

3.2 Tabu Search

The core idea behind Tabu Search (TS), as outlined by (Glover, 1986), is that it serves as a meta-heuristic layered on top of another heuristic. TS explores the solution space by iteratively moving from a solution s to the best solution within a subset of its neighborhood N(s). Unlike traditional descent methods, the current

solution might worsen from one iteration to the next. To prevent cycles, solutions that share attributes with recently explored ones are temporarily marked as tabu, or forbidden. The period during which an attribute remains tabu is called its tabu tenure, and this can vary over different time intervals. The tabu status can be overridden under certain conditions—this is known as the aspiration criterion, which applies, for example, when a tabu solution is better than any previously discovered solution.

Deviating from a set path might initially appear to be a mistake, yet it can frequently result in positive outcomes. The Tabu method operates on this principle, but unlike random search techniques, it doesn't select new paths at random. Instead, the Tabu search posits that a new solution is only valuable if it prevents revisiting an already explored path. This approach promotes the exploration of new areas within the solution space, helping to avoid local minima and guiding the search toward the optimal solution.

An initial solution is typically generated using a heuristic, such as the cheapest insertion method. Once this starting point is established, local search is applied with one or more neighborhood structures, using a best-accept strategy to improve the solution. Many of the neighborhood structures used in Tabu Search are well-established and have been introduced in the context of various construction and improvement heuristics.

3.3 Ant System

The initial ant system for the Vehicle Routing Problem (VRP) was introduced by (Bullnheimer, Hartl, & and Strau β , 1997), focusing on the most basic version of the problem: the Capacitated Vehicle Routing Problem (CVRP).

For more intricate variations of VRP, (Gambardella, Taillard, & Agazzi, 1999) created a multiple ant colony system for the Time Windows version of the problem (MACS-VRPTW). This system features a hierarchy of artificial ant colonies that work in succession to optimize multiple objectives: the first colony aims to minimize the number of vehicles, while the second seeks to reduce the total distance traveled. The colonies collaborate by sharing information through updates of pheromone levels.

In the framework proposed by (Bullnheimer, Hartl, & and Strau β , 1997), the ant system consists of two fundamental phases: the construction of vehicle routes and the updating of trails. The details of the Ant Colony Optimisation (ACO) algorithm are discussed in this context.

Ant System Algorithm: After initializing the Ant System (AS), the two main steps—constructing vehicle routes and updating trails—are iteratively repeated for a specified number of cycles. Regarding the initial placement of the artificial ants, it has been determined that each customer should have an equal number of ants assigned at the start of each iteration. To enhance the quality of the generated solutions, the 2-opt heuristic is employed, which exhaustively examines all possible permutations achievable by swapping two cities, effectively shortening the vehicle routes.

In addition to this straightforward local search approach, candidate lists are introduced to aid in customer selection, determined during the algorithm's initialization phase. For each location d_{ij} , the set $V - \{v_i\}$ is sorted based on increasing distances d_{ij} to create the candidate list.

To tackle the Vehicle Routing Problem (VRP), artificial ants create solutions by sequentially selecting cities to visit until all cities have been included. If selecting an additional city would result in an infeasible solution due to vehicle capacity or the total length of the route, the ants return to the depot and initiate a new tour. In choosing a city that has not yet been visited, two factors are considered: the quality of the previous selection, which is reflected in the pheromone levels τ_{ij} associated with each arc (v_i, v_j), and the attractiveness of the current city choice. This attractiveness, known as visibility and represented by η_{ij} , serves as the local heuristic function guiding the selection process.

Given that $\Omega = \{v_j \in V : v_j \text{ can be visited}\} \cup \{v_0\}$, the selection of city v_j for visitation occurs in the following manner:

$$p_{ij} = \begin{cases} \frac{\left[\tau_{ij}\right]^{\alpha} \left[\eta_{ij}\right]^{\beta}}{\sum_{k \in \mathcal{A}} \left[\tau_{ik}\right]^{\alpha} \left[\eta_{ik}\right]^{\beta}} & \text{, if } v_j \in \Omega \\ 0 & \text{, otherwise} \end{cases}$$

The probability distribution is influenced by the parameters α and β , which determine the relative impact of the pheromone trails and visibility, respectively. Visibility is defined as the inverse of the distance between

cities, and this selection probability can be enhanced by incorporating problem-specific information. For instance, integrating savings and capacity utilization can yield improved outcomes.

Many recent studies combine metaheuristics to obtain more optimal results (Vidal, Crainic, Gendreau, & Prins, 2014). These hybrid approaches in metaheuristics effectively combine multiple optimization techniques to enhance solution quality and computational efficiency for the Capacity Vehicle Routing Problem. In (Lee & Lee, 2006), Genetic Algorithms (GAs) generate a diverse population of potential solutions, which are subsequently refined using local search techniques. Ant Colony Optimization (ACO) may construct solutions based on pheromone trails, followed by local search methods to optimize the routes (Vries & Arentze, 2007). Tabu Search (TS) can be integrated within a GA framework, using TS to refine the best individuals from the GA population (Taillard, 1999).

4 CONCLUSION

Genetic Algorithms (GAs), Tabu Search (TS), and Ant Systems (AS) are effective metaheuristic techniques for addressing complex optimization challenges, such as the Vehicle Routing Problem (VRP). GAs draw on concepts from natural selection and genetics, refining a population of solutions through processes of selection, crossover, and mutation to thoroughly navigate the solution space. Tabu Search enhances local search methods by employing a memory system that avoids cycles, encouraging the exploration of new regions and enabling it to escape local optima, thereby improving solution quality over successive iterations. Ant Systems simulate the behavior of ants in their search for food, using pheromone trails and visibility to probabilistically create solutions while integrating heuristics to boost effectiveness. Each of these approaches offers distinct advantages and can be tailored to various problem scenarios, making them indispensable tools in the realm of optimization. Accordingly, metaheuristic methods have proven to be powerful tools for solving the Capacitated Vehicle Routing Problem, providing a balance between solution quality and computational efficiency. Continued innovation in hybrid strategies and adaptive techniques promises to enhance their applicability in real-world scenarios, pushing the boundaries of optimization in logistics and transportation.

REFERENCES

- Bullnheimer, B., Hartl, R., & and Strauβ, C. (1997). A New Rank-Based Version of the Ant System Computational Study. Central European Journal for Operations Research and Economics, 25-38.
- Dantzig, G. B. (1963). Linear Programming and Extensions. Santa Monica: CA: RAND Corporation.
- Dantzig, G., & Ramser, J. (1959). The Truck Dispatching Problem. Management Science,, 80-91.
- De Jong, D. (1975). An Analysis of the Behavior of a Class of Genetic Adaptive Systems. Ph.D. Thesis, Department of Computer and Communication Sciences, University of Michigan.
- Gambardella, L. M., Taillard, E., & Agazzi, G. (1999). MACS- VRPTW: A Multiple Ant Colony Sys-tem for Vehicle Routing Problems with Time Windows New: Ideas in Optimization. In New Ideas in Optimization (pp. 63-76). London: McGraw-Hill.
- Glover, F. (1986). Future paths for integer programming and links to artificial intelligence. Computers & Operations Research, 533-549.
- Goldberg, D. (1989). Genetic Algorithms in Search, Optimization, and Machine Learning. Addison-Wesley.
- Gomory, R. (1963). An algorithm for integer solutions to linear programs. Recent Advances in Mathematical Programming, 260-302.
- Holland, J. (1975). Adaptation in Natural and Artificial Systems. Michigan : University of Michigan Press.
- Holland, J. H. (1992). Genetic Algorithms. Scientific American, a division of Nature America, Inc., 66-73.
- Ibrahim, A. A., Abdulaziz, R. O., Ishaya, J. A., & Sowole, S. O. (2019). Vehicle Routing Problem with Exact Methods. IOSR Journal of Mathematics (IOSR-JM).
- Korte, B., & Vygen, J. (2008). Combinatorial Optimization. SpringerLink.
- Lee, H. L., & Lee, S. J. (2006). A genetic algorithm with local search for the capacitated vehicle routing problem. Computers & Operations Research, 2279-2290.
- Montoya-Torres, J. R., Franco, u. L., Isaza, S. N., & Jiménez, H. F. (2015). A literature review on the vehicle routing problem with multiple depots. Computers & Industrial Engineering, 79, 115-129.
- Nemhauser, G., & Wolsey, L. (1988). Integer and Combinatorial Optimization. Wiley interscience series in discrete mathematics and optimization.
- Nocedal, J., & Wright, . (2006). Numerical Optimization. Springer.

- Papadimitriou, C. H., & Steiglitz, K. (1998). Papadimitriou, C. H., & Steiglitz, K. (1998). Combinatorial Optimization: Algorithms and Complexity. Prentice Hall.
- Rezk, H., Olabi, A. G., Wilberforce, T., & Sayed, E. T. (2024). Metaheuristic optimization algorithms for real-world electrical and civil engineering application: A review. Results in Engineering, 23.
- Taillard, S. A. (1999). A heuristic column generation method for the vehicle routing problem with capacity constraints. INFORMS Journal on Computing, 34-46.
- Vidal, T., Crainic, T. G., Gendreau, M., & Prins, C. (2014). A unified solution framework for multi-attribute vehicle routing problems. European Journal of Operational Research, 243(3), 658-673.
- Vries, G. G., & Arentze, E. M. (2007). Ant colony optimization for vehicle routing: A review. European Journal of Operational Research, 1-18.
- Wright, S. J. (1997). Primal-Dual Interior-Point Methods. Society for Industrial and Applied Mathematics.