



**United Nations Population Fund (UNFPA)
Eastern Europe Central Asia Regional Office (EECARO)**

**Stronger Clinical Governance for Better Maternal Health Outcomes:
Beyond the Numbers
Sub-Regional Workshop for the Countries in the Western Balkans**

15-17th September Sarajevo

DAY 0 - 14 September facilitators meeting 16:00-18:00

September 15th Day 1

08:30 - 09:00 **Registration of participants and introduction**
Chair: Doina Bologna

09:00 - 09:10 Opening session
Ministry of Health, UNFPA, WHO

- Welcome remarks
- Introduction of participants

09:15 - 09:25 Objectives of the workshop
*Gwyneth Lews
By Skype*

Session 1 Introduction: Why we are here. The need for quality improvements in maternal and newborn care
Chair: Doina Bologna

9:25 - 9:45 UNFPA regional vision for quality improvement *Tamar Khomasuridze*

9:45 - 10:10 What is quality and how it can be defined, measured and improved? *Gwyneth Lewis by Skype*

- Audits reviews
- Clinical guidelines

10:10 - 10:30 Maternal and perinatal health in the European region: achievements and challenges and need for quality improvement *Mihai Horga*

September 16th Day 2

9:00 - 10:00	Summary of day 1	<i>Mihai Horga</i>
	Feed back from countries working groups from day 1	
	Discussion	Summary led by <i>Gwyneth Lewis</i> Skype

Session 4 **Reviews and audits: opportunities and challenges** Chair: *Tamar Khomasuridze*

10:00 - 10:45	Saving Mothers Lives: 60 years' experience of Confidential Enquiries into maternal deaths in the UK and in elsewhere	<i>Gwyneth Lewis</i> By Skype
10:45-11:15	Confidential Enquiries into Maternal Deaths: achievements and challenges of implementation in countries in the European region	<i>Stelian Hodogrea</i>
11:15 - 11:45	Principles of near miss reviews at national level	<i>Gwyneth Lewis</i>
11:45 - 12:00	Coffee	
12:00 - 12:30	Near Miss reviews at local level	<i>Stelian Hodogrea</i>
12:30 - 13:00	Clinical Audit	<i>Mihai Horga</i>
13:00 - 14:00	Lunch break	
14:00 - 15:30	Group work 2 Planning the most suitable approach(es) for each country to adopt plus their 6 key and 6 key challenges	Facilitators
	Feedback and discussion	<i>Elizabeta Zisovska</i>
15:30 - 15:30	Refreshments	

15:30 - 16:00	Clinical guidelines	<i>Mihai Horga</i>
16:30 - 17:00	Practical examples of clinical guidelines and how to use— how to develop/update, use and evaluate	<i>Stelian Hodorogea</i>
17:00 - 17:15	Discussions	
	CLOSE	

September 17th Day 3

Session 5 Planning for future quality improvement Chair: Doina Bologa

9:00 - 9:15	Feedback from Day 2	<i>Stelian Hodorogea</i>
9:15 - 10:15	<p>Group work 3</p> <p>List six initiatives that could help improve the quality of clinical care provided by your health services</p> <p>what barriers would need to be overcome to implement these?</p> <p>How would you achieve this?</p> <p>How would you monitor their success?</p>	<i>Facilitators</i>
10:15 - 10:45	Feed back and discussion	<i>Stelian Hodorogea</i>
10:45 - 11:15	Coffee	
11:15 - 11:30	Key principles in deciding how to choose which approaches to adopt for maternal death or near miss audit and review	<i>Gwyneth Lewis</i>
11:30 - 13:00	<p>Group work 4</p> <p>By country, based on the information provided and earlier group work and discussions develop a short and medium term country based programme. To cover:</p> <p>Which reviews or audits to undertake and why</p> <p>How will you overcome any barriers</p>	<i>Facilitators</i>

Next steps in improving quality of health care
Next steps for clinical guidelines and protocols

- 13:00 - 14:00 **Lunch break**
- 14:00 - 14:15 Finalisation of presentations
- 14:15 - 15:15 Country presentations of their proposed next steps
- 15:15 - 15:30 Discussion
- 15:30 - 16:00 Closing comments by UNFPA and others

Facilitators wind up with UNFPA, WHO, UNICEF and other partners