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With this publication, the CD with all papers from the International Conference on Information Technology and Development of Education, ITRO 2014 is also published.

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# INTRODUCTION

This Proceedings comprises papers from the **International conference on Information technology and development of education** that is held in the National House of Mihajlo Pupin, Idvor on June 27<sup>th</sup> 2014.

**The International conference on Information technology and development of education** has had a goal to contribute to the development of education in Serbia and in the region, as well as, to gather experts in natural and technical sciences' teaching fields.

The expected scientific-skilled analysis of the accomplishment in the field of the contemporary information and communication technologies, as well as analysis of state, needs and tendencies in education all around the world and in our country have been realized.

The authors and the participants of the Conference have dealt with the following thematic areas:

- Theoretical and methodological questions of contemporary pedagogy
- Personalization and learning styles
- Social networks and their influence on education
- Children security and safety on the Internet
- Curriculum of contemporary teaching
- Methodical questions of natural and technical sciences subject teaching
- Lifelong learning and teachers' professional training
- E-learning
- Education management
- Development and influence of IT on teaching
- Information communication infrastructure in teaching process

All submitted papers have been reviewed by at least two independent members of the Science Committee.

The papers presented on the Conference and published in this Proceedings can be useful for teacher while learning and teaching in the fields of informatics, techniques and other teaching subjects and activities. Contribution to science and teaching development in this region and wider has been achieved in this way.

### The Organizing Committee of the Conference

## CONTENTS

S. Plachkov, N. Tsankov, A. Tsvetkova STUDENTS' TRAINING THROUGH THE BLACKBOARD LEARN E-PLATFORM 1	l
M. Gogova, N. Koceska THE USE OF QR CODES IN EDUCATION	7
B. Sobota, F. Hrozek, Š. Korečko, Cs. Szabo EXPERIENCES WITH VIRTUAL REALITY TECHNOLOGIES IN EDUCATION PROCES	1
I. Stojanova, I. Kocev, N. Koceska, S. Koceski MOBILE INTERACTIVE APPLICATION FOR EDUCATION SUPPORT OF PRESCHOOL CHILDREN	5
T. Popkochev STANDARDS FOR DISTANCE LEARNING (EXPERIMENT OF THE SOUTH-WEST UNIVERSITY "NEOFIT RILSKI", BLAGOEVGRAD)	)
V. Bashovski, N. Koceska, S. Koceski MULTICAMPUS DISTANCE EDUCATION BASED ON VIDEO-CONFERENCING SYSTEM	5
Cs. Szabó, Z. Havlice, V. Szabóová, J. Vízi ON THE ROLE OF USER STORIES IN SOFTWARE ENGINEERING EDUCATION 29	•
M. Kocaleva, I. Stojanovik, Z. Zdravev RESEARCH ON UTAUT APPLICATION IN HIGHER EDUCATION INSTITUTIONS 34	1
E. Panayotova Petkova EFFECTIVENESS OF THE EVALUATION BY COMPUTER TESTS	•
V. Vitanova, T. Atanasova-Pachemska, S. Pachemska STRUCTURAL EGUATION MODELING AND THEIR APPLICATION IN EDUCATIONAL RESEARCH - CASE STUDY OF ICT USAGE IN PRIMARY SCHOOLS IN SOUTH - EAST REGION IN MACEDONIA	1
T. Atanasova-Pacemska, R. Timovski QUALITY VALORIZATION OF UNIVERSITY STUDY PROGRAMS USING LINEAR PROGRAMMING APPLICATION	3
H. Telepovská, Cs. Szabó SWITCHING FROM INFORMIX TO ORACLE IN TEACHING DATABASE SYSTEMS	9
V. Bashovski, S. Koceski TEACHING MODULAR SOFTWARE ARCHITECTURES	1

V. Sarac, T. Atanasova-Pacemska, Z. Trifunov ELECTRONIC TESTS IN HIGH EDUCATION- OPPORTUNITIES AND CHALANGES
A. Kotevski, N. Koceska MOBILE AUDIENCE RESPONSE SYSTEM AS A SUPPORT TOOL IN EDUCATION
B. Sobota, F. Hrozek, Š. Korečko, P. Ivančák VIRTUAL USER INTERFACE77
A. Kotevski, C. Martinovska – Bande IMPROVED ALGORITHM FOR TAG-BASED COLLABORATIVE FILTERING81
I. Lazarevski, N. Koceska, S. Koceski SOFTWARE SYSTEM FOR AUTOMATED SUPPORT OF END-USERS
Cs. Szabo, A. Bollin ON A MIXED-UP SCHEDULE FOR TEACHING SOFTWARE QUALITY AND PROJECT MANAGEMENT – AN EXPERIENCE REPORT
Z. Zlatev, R. Golubovski, V. Gicev DATA PROCESSING OF RECORDED MOTION AT SEVEN-STORY HOTEL IN VAN NUYS, CALIFORNIA DURING NORTHRIDGE EARTHQUAKE 1994
A. Risteska, V. Gicev APPLYING THE FUNDAMENTAL LEMMA OF VARIATIONAL CALCULUS TO THE PROBLEM OF THE SMALLEST SURFACES IN ROTATION104
B. Petkovska, B. Delipetrev, Z. Zdravev MOOCS IN HIGHER EDUCATION – STATE OF THE ART REVIEW108
A. Fedorov COMPUTER GAMES' STUDIES IN RUSSIA113
E. Yashchuk, E. Zankova ABOUT THE IMPORTANCE OF MONITORING OF TEACHERS' READINESS TO WORK WITH E-LEARNING TECHNOLOGIES
V. Aleksic, M. Ivanovic DIGITAL DIDACTIC GAMES IN ELEMENTARY SCHOOL
T. Sasic, E. Eleven, D. Milanov THE APPLICATION OF INTERACTIVE EDUCATIONAL SOFTWARE IN PRESCHOOL AGES
D. Danilov, N. Matkovic, D. Karuovic INTERACTIVE WHITEBOARD INFLUENCE ON EDUCATION

M. Lutovac, V. Grbic, N. Lutovac, J. Jankov SIGNIFICANCE OF WEB -ORIENTED INFORMATION SYSTEMS FOR E-BUSINESS IN SERBIA
G. Berati, F. Kroni, J. Bushati ADVANCED PARALLEL COMPUTING METHODS FOR MATRIX MULTIPLICATION
G. Jausevac, G. Jotanovic ANALYSIS ICT KNOWLEDGE OF STUDENTS: FACULTY OF TRANSPORT AND TRAFFIC ENGINEERING
M. Lutovac, N. Lutovac, J. Jankov, I. Tasic STABILITY SAFETY and ABUSE of BUSINESS INFORMATION SYSTEM 152
I. Stetsenko, E. Zankova BLENDED LEARNING AS THE INTEGRATION OF TRADITIONAL AND ELECTRONIC EDUCATIONAL MODELS
A. Fedorov ANALYSIS OF THE STEREOTYPES OF SOVIET FILM IMAGE OF THE WAR IN A MEDIA EDUCATION CLASSROOM
B. Zvizdak, D. Karuovic, I. Tasic, D. Glusac THE USE OF SCHOOL WEBSITE FOR MOTIVATION LEVEL IMPROVEMENT 166
K. Dunjic Mandic, R. Karanac, Z.M. Papic EXPOSURE STUDENTS FROM HIGH SCHOOL IN CACAK TO DIGITAL VIOLENCE
J. Simic, G. Mijatov, N. Durakovic, J. Tucakov, Lj. Popovic, D. Sakulski, S. Popov MODELING AND SIMULATION IN DISASTER RISK MANAGEMENT EDUCATION
N. Bubica, I. Boljat TEACHING OF NOVICE PROGRAMMERS: STRATEGIES, PROGRAMMING LANGUAGES AND PREDICTORS
I. Boljat EXPERIMENTAL EXAMINATION of STRUCTURED-MODULAR INSTRUCTION 186
Z. Namestovski, B. Arsovic WEB 2.0 TOOLS IN EDUCATION, THE GAP BETWEEN THE CURRICULUM AND SCHOOL PRACTICE
M. Adedeji Oyinloye DIGITAL REVOLUTION: SCOPE AND INDUSTRIAL APPLICATION OF DATA WAREHOUSING AND DATA MINING

E. Yashchuk, E. Zankova E-LEARNING TRAINING IN THE SYSTEM OF CONTINUOUS PEDAGOGICAL EDUCATION
I. Stetsenko, E. Yashchuk FORMATION OF INFORMATION CULTURE OF PUPILS OF ORGANIZATIONS OF GENERAL EDUCATION
S. Maravic Cisar, R. Pinter, P. Cisar THE GAMIFICATION OF EDUCATION
S. Stankovic I LEARN WITH FUN – EDUCATION FOR THE FUTURE
M. Simic, P. Svircev, N. Tasovac, E. Eleven FACEBOOK IN THE FUNCTION OF IMPROVEMENT OF TEACHING217
A. H. Trtovac, S. Sehovic, A. Konicanin LEARNING MANAGEMENT SYSTEM USING COMPUTERS
E. Tobolka, D. Mihaljica INFLUENCES OF SOCIAL NETWORKS ON LEARNING ENGLISH
A. Felbab, M. Pardanjac, S. Jokic SAFETY AND SECURITY OF CHILDREN ON THE INTERNET
M. Jovanovic, D. Todosijevic, V. Ognjenovic OPEN SEMANTIC ASSESSMENT: A MULTIPLIED CHOICE APPROACH TO E-ASSESSMENT
E. Tobolka, M. Knezevic HOW TO PROTECT ELEMENTARY SCHOOL CHILDREN ON THE INTERNET237
M. Seslija WEB APPLICATION FOR DOCUMENT MANAGEMENT SUPPORT IN HIGHER EDUCATION INSTITUTION
D. Lacmanovic, D. Dobrilovic, Z. Stojanov, J. Pekez, A. Tomovic MODELLING SOFTWARE APPLICATION FOR MONITORING ENERGY EFFICIENCY OF PUBLIC BUILDINGS
V. Odadzic, B. Odadzic EFFECTS OF EDUCATIONAL COMPUTER SOFTWARE ON MOTIVATION AND PERFORMANCE OF STUDENTS IN BIOLOGY
T. Davidov, S. Bosnjak THE SOFTWARE COMPONENTS IN THE BUSINESS APLICATIONS DEVELOPING

V. Ognjenovic, M. Jovanovic, I. Berkovic APPLICATION OF THE DSI FRAMEWORK IN TEACHING GRAPH SEARCH ALGORITHMS	262
M. Milenkovic, K. Vukadinovic, T. Neznanovic, E. Eleven EDUCATIONAL SOFTWARE FROM TRAFFIC	266
T. Krizan, M. Pardanjac, S. Jokic GARDEN SOLAR ENERGY	270
D. Maravic., N. Tesic, E. Tobolka E-LEARNING AND ONLINE CERTIFICATES FOR ENGLISH AS A FOREIGN LANGUAGE	273
S. Vranjes, Z. Zarin, Lj. Pavlovic, M. Pardanjac, D. Letic, S. Milosavljevic EDUCATIONAL COMPUTER SOFTWARE AS A SIMULATION TECHNIQUE- EXAMPLES IN TECHNICAL AND IT EDUCATION	277
Z. Senti, M. Zivkovic, M. Samolovcev, R. Vasic, D. Karuovic THE USE OF ALGODOO IN TEACHING TECHNICAL AND IT EDUCATION - AREA OF TRAFFIC SAFETY	283
B. Popovic, I. Djurovka, J. Dudas, M. Pardanjac INTERACTIVE SIMULATIONS IN TEACHING TECHNICAL AND INFORMATION TECHNOLOGIES EDUCATION	288
I. Grujic, D. Radosav ANALYSIS OF INFORMATION TECHNOLOGY APPLICATION IN THE MUSIC PRODUCTION	294
E. Tobolka, I. Zdrakanovic, D. Danilov APPLICATION AND IMPORTANCE OF INFORMATION TECHNOLOGY IN TEACHING	297
V. Filipov, E. Eleven, Z. Eremic IMPLEMENTATION OF "MOODLE" IN THE SCHOOL SYSTEMS	300
N. Pilipovic, S. Stanisic, S. Babuskov, N. Tatomirov, E. Eleven DEVELOPMENT OF INFORMATION TECHNOLOGIES INFLUENCE ON TEACHING	304
J. Babic, A. Terek, S. Miskovic, E. Eleven CHILDREN SAFETY ON SOCIAL NETWORKS	309
E. Tobolka, U. Gmizic, A. Vlaskalic USE OF MICROSOFT POWERPOINT IN EDUCATION	312
O. Iskrenovic Momcilovic, B. Miljkovic MOODLE - TOOL FOR E-LEARNING	315

Z. Micic, N. Stankovic, M. Blagojevic CLUSTERING OF KNOWLEDGE INNOVATION IN STANDARDIZED "HARDWARE'S" SUBFIELDS OF INFORMATION TECHNOLOGY
E. Tobolka, S. Stanisic, D. Gabor TECHNOLOGIES THAT ARE BEING USED IN E-LEARNING AND ITS EVOLUTION 326
N. Chotaliya, Lj. Kazi, V. Jevtic, I. Berkovic, D. Cockalo, D. Glusac ACCREDITATION OF HIGHER EDUCATION INSTITUTIONS IN INDIA AND SERBIA: COMPARISON OF AUDIT FORMS
Lj. Kazi, B. Radulovic, M. Ivkovic, V. Makitan, B. Markoski WEB APPLICATION FOR PROJECT MANAGEMENT SUPPORT IN INFORMATION SYSTEMS HIGHER EDUCATION
S.Vlacic, S.Rodjenkov-Milinkovic, A.Knezevic, I.Vlacic USE OF THE COMMERCIAL SOFTWARE TOOLS IN THE PREPARATION PHASE OF MILITARY PILOT EDUCATION AND TRAINING
J. Lukic, A. Teofilovic, D. Nedeljkovic, ALIGNING EDUCATION WITH INDUSTRY REQUIREMENTS: BIG DATA ERA
E. Tobolka, M. Simic STUDYING WITH TABLETS
N. Chotaliya, Lj. Kazi HIGHER EDUCATION INSTITUTIONS ACCREDITATION IN INDIA AND GUJARAT STATE OF INDIA
D. Rac THE SCHOOL PRINCIPAL AS A MANAGER AND A LEADER
N. Aleksic, A. Miskovic THE DIFFERENCES BETWEEN THE ATTITUDES AND KNOWLEDGE OF THE BOLOGNA PROCESS AND STUDENT OF ALTERNATIVE PROGRAMS IN ACADEMIA
M. Runic Ristic, S. Mirkov, I. Ristic THE PROCESS OF RECRUITMENT FOR MANAGEMENT AND ENGINEERING PROFESSION: COMPARATIVE ANALYSIS
I. Tasic, D. Mihaljica, V. Srdic, D. Cvetkovic IMPORTANCE OF INFORMATION SYSTEMS IN DECISION-MAKING
M. Grahovac, I. Tasic, D. Cvetkovic, J. Jankov INFORMATION QUALITY IN BUSINESS LOGISTIC SYSTEMS

V. Vela
INCIDENTAL VOCABULARY LEARNING THROUGH READING, A SYNTHESIS OF
THE RESEARCH AND BASIC ASSUMPTIONS IN THE LITERATURE
T. Salii, A. Salii
THE EFFECTIVENESS OF SONG LYRICS IN MOTIVATING STUDENTS IN
ACQUIRING VOCABULARY
K. Osmani
THE WORDS YOU NEED: TARGET VOCABULARY TEACHING STRATEGIES
TO BASIC ENGLISH SKILLS STUDENTS AT SOUTH EAST EUROPEAN UNIVERSITY
R. Serdukov
THE IDEAS OF LEN MASTERMAN AS PHILOSOPHICAL AND METHODOLOGICAL
BASIS OF MEDIA EDUCATION
B. Blagojevic, D. Solesa, N. Kojic
TREND INTERACTION BETWEEN PEOPLE - INTELLIGENT SOPHISTICATED
CONTEXTUAL ENVIRONMENT
J. Jankov, I. Tasic, M. Cockalo-Hronjec
WORK WITH GIFTED STUDENTS IN TEACHING OF TECHNICAL AND
IT EDUCATION
G. BIIIC PTIJIC CHARACTERISTICS OF ONLINE CURRICHLUM AND ITS CROUNDING IN
CONTEMPODADY LEADNING THEODIES 421
CONTEMPORART LEARNING THEORIES
S Vranies D Radosav D Vajic I Tasic D Letic F Eleven
TEACHERS' ADVANCED TRAINING OF TECHNICAL EDUCATION AND
COMPUTER SCIENCE
D. Glusac, D. Milanov, D. Karuovic
E-LEARNING THROUGH KHAN'S EIGHT-DIMENSIONAL FRAMEWORK
M. Kojadinovic
BASICS OF WINDOWS PHONE DEVELOPMENT

# IMPROVED ALGORITHM FOR TAG-BASED COLLABORATIVE FILTERING

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Abstract - Critical aspect in the modern e-learning systems is selecting the most adequate learning materials based on learners' requirements, needs and knowledge goals. It is especially important because of information overload. In addition, e-learning systems should deliver learning materials to learners in the format adequate to their learning style. On the other hand, it is common practice to use tags in order to filter the most useful learning materials because they allow learners to mark or highlight some learning materials with their own tags. In that way learners contribute to organizing and retrieving useful learning materials. Our previous research was focused on tag-based collaborative filtering and learning style determination in order to suggest useful learning material in adequate format.

In this paper, we propose a new tag-based collaborative algorithm that takes in consideration the factors that affect the tag-based collaborative filtering in order to develop more efficient and accurate algorithm, and suggest the learning materials based on posted tags rating and students rating.

The developed system was implemented at the Faculty of Law – Bitola, and the evaluation results are shown in this paper.

### I. INTRODUCTION

Recommending systems in e-learning environments utilize information about learners and learning activities and recommend items such as papers, web pages, courses, lessons and other learning objects that meet the pedagogical characteristics and interests of learners [1]. The effective recommending system in e-learning environments must take in consideration some learners' characteristics like learning goals, knowledge level, learning characteristics, strategies and etc. The main goal of the recommending systems is making predictions using as much as possible user ratings and tags available for a given item.

Collaborative filtering is a wildly used approach to recommend adequate items to users based on the assumption that similar minded people will have similar taste, requirements, needs or behaviors. It can help users organize, share and retrieve information in an easy and quick way [2].

With the increased use of the collaborative tagging systems, tags could be useful information to enhance algorithms for recommending systems. These systems can support learners by recommending learning resources and tags. Collaborative tagging is a mechanism for describing items in large on-line collections. In other words, collaborative filtering approaches predict the rating of items for a specific user based on the ratings and tags from other users, which have similar interests. The same is for tag suggestions. Tagging has recently become very popular and useful. At the same time, it is an effective way of classifying items and categorizes them in groups that contain items with similar characteristics. Tags are assigned by users to describe and find back items [3]. The use of tags, keywords freely chosen by users for annotating resources, offers a new way for organizing and retrieving web resources that closely reflects the users' mental model and allows the use of evolving vocabularies [4].

Because different learners may add different tags on the same learning material while the same tag may contain different items for different users, the user should be profiled not only by the tags and items, but also by the relationship between the tags and items of the user [5].

In our previous researches [6,7,8], we have implemented an intelligent e-learning system that was used in the educational process at the Faculty of Law in Bitola. It includes the use of an adaptation rules and ontology for knowledge representation and supports the learners by recommending learning materials, online learning activities based on their learning style, knowledge level and the browsing history of other students with similar characteristics, based on the tags entered by the students. In other words, the system uses collaborative filtering based on tags posted from the students. The students can add tags for the learning materials by using an interface and simply by entering one or more tags separated by commas in the free-text input text field. In our another research [9], we have identified the factors and parameters that influence a tag based collaborative filtering used for recommending the most adequate learning materials. In that content, we have identified the following factors: students rating, tags rating and learning materials rating.

In the scope of this paper, we review several tag-based collaborative filtering algorithms and propose a new tag-based collaborative algorithm that takes in consideration the factors that affect the tag-based collaborative filtering in order to develop more efficient and accurate algorithm. Our approach determinates the similar profile with logged student, selects the adequate learning materials and forces the more important learning materials – materials that have tags with high rating set by students with high rating.

### II. RELATED WORKS

The authors in [2] proposed a tag-based collaborative filtering approach for recommending personalized items to the users. Based on the distinctive three-dimensional relationships among the users, tags and items, they proposed a new similarity measuring method, which generates the neighborhood of users with similar tagging behavior instead of similar implicit ratings. Based on experimental result, the authors show that by using the tagging information, the proposed approach outperforms the standard user and item based collaborative filtering approaches. In [10], the authors proposed a framework for improving recommending systems through exploiting the users tagging activity. They stress social annotation as a new and powerful kind of feedback and as a way to infer knowledge about users. In addition, they investigated the role of tags in the definition of the user model and the impact of the tags on the accuracy of the recommendations. The authors in [11] proposed a novel algorithm for tab-based collaborative filtering, which exploits usercontributed tags that are common to multiple domains in order to establish the cross-domain links necessary for successful cross-domain collaborative filtering. The authors introduced a constraint involving tag-based similarities between pairs of users and pairs of items across domains. By using two publicly available collaborative filtering data sets as different domains, the authors experimentally demonstrated that the new algorithm substantially outperforms other state-ofthe-art single domain collaborative filtering and cross-domain collaborative filtering approaches. The authors in [12] proposed a collaborative approach for expanding tag neighbors and investigate the spectral clustering algorithm to filter out noisy tag neighbors in order to get appropriate recommendation for the users. Based on the preliminary experiments that have been conducted on MovieLens dataset to compare the proposed approach with the traditional collaborative filtering recommendation approach and native tag neighbors expansion approach in terms of precision, the result demonstrates that the proposed approach could considerably improve the performance of the recommendations. The authors in [3] focused on generating tab-based profiles for the users and then recommended new learning materials based on the generated profile. In addition, they introduced topic aware recommendation algorithm - first detect different interests in the user's profile and then generate recommendations for each of these interests. The authors in [13] present a tag recommending system, which extends the collaborative filtering with a content-based approach able to extract tags directly from the textual content of HTML pages. Results of their experiments carried out on a large dataset gathered from Bibsonomy, where's shown that the use of content-based techniques improves the predictive accuracy of the tag recommender.

### III. PROPOSED APPROACH

All of the users can describe learning materials with a set of tags. In that manner, the system creates a complex network of users, learning materials and tags. In this paper, we use threedimensional relation: learner – learning material – tag in order to determinate learners that set tags for specific learning material. In that manner, we can define the following sets:

 $S = \{ S_1, S_2, ..., S_n \}$ : set of learners (in our case students)

 $L = \{L_1, L_2, ..., L_n\}$ : set of learning materials (video or audio)

 $T = \{T_1, T_2, ..., T_n\}$ : set of tags posted from students S for learning materials L

Additional, learners and tags have their own rating. The learning material becomes important if it is tagged with important tags by important learners. For instance, one learning material could be tagged with important tags by important learner. Then, the tagged learning material can be considered as an important learning material and suggest it to the logged learner. The same holds for the learners and tags. The main idea of our paper is using tag-based collaborative filtering in order to suggest the most relevant learning materials to the learners, but also to take in consideration the learners' and learning materials' rating. With other words, the suggested algorithm will force the more important learning materials – materials that have tags with high rating set by learners with high rating.

To generate the suggested list of learning materials using collaborative filtering, the system needs to complete two steps.

The first one is finding the neighborhood of the logged learner - a set of the most similar profiles, order them by their rating and select the top N profiles.

Once the most similar profiles are identified, the second step is to select the learning materials that could be recommended. These materials will be taken from the set of materials which the selected similar top rating profile set tags, and which the logged learner has not posted yet. In this step, the system will force the learning materials with higher rating.

Within the first step, we use BM25, also known as Okapi BM25. It is a non-binary probabilistic model used in information retrieval [14]. It calculates the relevance that the learning materials of one group have given to a query. We take in consideration a set of tags of each learner and make two analogies, comparing the tags of the logged learner with a query, and the set of tags of each similar profile as a document. It means that we performed calculation of profile similarity based on the BM25 model and thus we generate a set with all the similar profiles to the logged learner. The BM25-based similarity model is taken from the calculation of the Retrieval Status Value of a document  $(RSV_d)$  of a collection of a given query [14]:

$$\begin{split} RSV_d &= \\ \sum_{\text{reg}} IDF * \frac{(t_1+1)t_{frd}}{k_1 \left( (1-b) + b * \left( \frac{L_d}{L_{ave}} \right) \right) + t_{frd}} * \frac{(k_1 + b)}{k_2} \left( \frac{L_d}{k_2} \right) \\ \end{split}$$

In our model  $RSV_d$  represents the similarity score between the logged learner (the terms of the query q) and one neighbor (the terms of the document d). This similarity is calculated as a sum over every tag t posted by the logged student. The neighbor n is represented as her set of tags with their frequencies.  $L_d$  is the sum of the frequencies of each tag of the neighbor n.  $L_{ave}$  is the average of the  $L_d$  of every neighbor. The term  $tf_{tn}$  is the frequency of the tag t into the set of tags of the neighbor n,  $tf_{tq}$  represents the frequency of the tag t into the query - the set of tags of the logged user.

After calculating the similarity between the logged learner and each neighbor, we choose the top N similar neighbors (learner profiles) with the highest rating.

Within in the second step, the system uses Cosine-based Similarity to calculate the similarity between two learning materials – learning materials for which the logged learner has set tags and learning materials for which the similar learners has set tags. Then, the system will select top N materials with highest rating. To get the more reliable results for calculating the similarity between learning material a and learning material b, we need to isolate the students who have set tags to both of these items and then to apply a similarity between learning material a and learning the similarity between learning material a and learning the similarity between learning material a and learning the similarity between learning material a and learning material b.

We use Cosine-based Similarity to calculate the similarity between two learning materials. In this case, the learning materials are thought of as two vectors in the m dimensional user space [15]. The similarity between the materials is measured by computing the cosine of the angle between these two vectors, based on following calculations:

Similarity 
$$(a,b) = cos(, ) =$$

Because the learners rating and the learnin materials rating have an impact on the process of determining the relevant learning materials, we need to calculate them.

### A. Student rating

In order to calculate the learners rating, we are using two coefficients: knowledge level coefficient  $(C_{kl})$  and student activity coefficient  $(C_{sa})$ .

Total student rating  $C_{kl}$  can be calculated as an average value of the two coefficients:

$$C_{kl} = \sum ( K_{ln})$$

 $P_n$  is a score from the test of knowledge level  $K_{ln}$  and  $N_t$  is the maximum number of test points.

The student activity coefficient  $(C_{sa})$  can be calculated as:

 $C_{sa} =$ 

 $T_{su}$  is number of total tags posted from the student *S*, while  $T_t$  is total number of tags posted from the other learners for learning materials tagged by learner S.

Finally, learner rating  $S_{rat}$  can be calculating as:

 $S_{rat} =$ 

### B. Learning material rating

Average material rating  $(LM_r)$  can be calculated as an average value of two coefficients: average rating posted from the learners  $(R_{av})$  and learners' average rating that post rating to learning material  $(R_{sav})$ :

### $LM_r =$

The Figure 1 shows the diagram of proposed approached.



Figure 1. Proposed approach diagram

### IV. RESULTS

The system was implemented at the Faculty of Law in Bitola. We compared the results from our preview research and the current research. In our preview research, we were using simple collaborative filtering for learning material recommendation, but we did not take in consideration any additional factors that affect the collaborative filtering process. In the current research, we use BM25 probabilistic model for determination of similar students with the logged student and Cosine-based Similarity for selecting the most adequate learning materials.

TABLE I.COMPARATION OF THE RESULTS

Activity	The old research	The current research
Number of learning units	91	148
Number of students	110	110
Number of tags	739	1345
Average students ratings (1-5)	/	3.89

Activity	The old research	The current research
Average learning materials ratings (1-5)	/	4.12
Used learning materials from the suggested list (%)	74.6	83.8

### V. CONCLUSION

The system's ability to select the most adequate learning content and deliver it in the adequate format to the users. The main goal of our system is to recommend the most appropriate materials to the students based on the tags they set for the learning materials. Additional, we have taken in consideration students rating and learning material rating in the process of collaborative filtering.

In the scope of this paper, we proposed a tagbased collaborative filtering algorithm that takes in consideration the factors that affect the tag-based collaborative filtering in order to develop more efficient and accurate algorithm. Our approach determinates the similar profile with logged student, selects the adequate learning materials and forces the more important learning materials materials that have tags with high rating set by students with high rating. The system calculates the rating of the learning materials and students first. Then, the system determinate the similar profiles to the logged learner based on the BM25 probabilistic model. Second, by using Cosine-based Similarity the system calculates the similarity between two learning materials - learning materials for which the logged learner has set tags and learning materials for which the similar learner has set tags. Then, the system will select top N materials with the highest rating.

After a period of using the system, we have compared the results obtained from the student's activities and we can conclude that the proposed algorithm for tag-based collaborative filtering that takes in consideration ratings of students and learning is more efficient that a standard collaborative filtering. It can be concludes based on the highest percentage of accepted items from the suggested list in the current research versus the percentage in the preview research.

The future researches could be focused on including lists with synonyms for the tags and cold star problem in tag-based collaborative filtering process in order to be recommend more adequate learning materials.

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